

# HOUSING SUPPORT GUIDE



***Fitchburg MA, 01420***

This guide was made possible through a City of Fitchburg and  
Relmagine North of Main collaboration.  
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To update information in this guide, please contact the City of  
Fitchburg's Department of Community Development at  
978-829-1890.



City of Fitchburg, Municipal Offices  
166 Boulder Drive, Fitchburg, MA 01420  
978-829-1800 [www.fitchburgma.gov](http://www.fitchburgma.gov)





# HOUSING SUPPORT GUIDE

# ASSISTANCE

## Fuel & Utility Assistance

### **Citizens Energy**

**Phone:** (877) 563-4645 or  
(617) 338-6300

**Overview:** Provides help with heating, both oil and gas

**Eligible:** Must be having financial hardships, application required.

### **MOC Energy & Housing Services**

**Address:** 66 Day Street,  
Fitchburg, MA

**Phone:** (978) 342-7025

**Overview:** Limited funding to families who are in need of supplemental fuel assistance after exhausting all federally funded Fuel Assistance Benefits. Must be low income & rent must be 50% or less on monthly income.

**Eligible:** Eligibility varies by funding source and program. Dependent upon available funds.

### **Good Neighbor Energy Fund/Salvation Army**

**Phone:** (978) 342-3300

**Web:** <http://www.magoodneighbor.org/assistance.html>

**Overview:** Assistance for those facing temporary financial crisis & not qualifying for other programs.

**Eligible:** Income guideline found on website

### **MASS SAVE**

**Phone:** (866) 527-7283

**Overview:** Offers energy saving tips and information, free home energy assessments, 0% interest HEAT loan program & weatherization rebates

**Eligible:** Different factors based on the program applying for

### **New England**

#### **Farmworkers Council**

**Phone:** (978) 342-4520

**Overview:** Provides assistance with paying heating bills for renters and homeowners who are low income

**Eligible:** Based on household income.

### **MOC Emergency Utility Assistance**

**Address:** 66 Day Street,  
Fitchburg, MA

**Phone:** (978) 342-7025

**Overview:** For families who receive shut-off notice due to utility arrearage.

**Eligible:** You must have exhausted all federally funded Fuel Assistance benefits, as well as other available area resources. Eligibility varies by funding source and program is dependent upon availability of funds.

# Utility Assistance

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## Utility Discounts

**Address:** Department of Public Utilities

**Phone:** (617) 737-2836 or (877) 886-5066

**Overview:** Provides lower rates for low-income customers for gas, electricity & telephone.

**Eligible:** Must be residential customer, meet income guidelines & receive assistance from other programs, i.e. SSI, Food Stamps, Fuel Assistance, Head Start.

## Utility Arrearage Program

**Contact:** Department of Public Utilities

**Phone:** (617) 737-2836 or (877) 886-5066

**Overview:** Prevents shutoff or restores service that was shut off. Offers plans and forgiveness.

**Eligible:** Low - Income guidelines

## Utility Shutoff Protection

**Contact:** Department of Public Utilities

**Phone:** (617) 737-2836 or (877) 886-5066

**Overview:** Massachusetts law prevents utility companies from shutting off service to people with certain eligibility.

**Eligible:** Elderly; low income families with an infant; people with serious illness who cannot pay bill; families who would be left without heat in the winter.



# HOUSING SUPPORT GUIDE

## Housing Authorities

### Fitchburg Housing Authority

978-537-5300

www.LeominsterHA.net

100 Main Street, Leominster, MA  
01453

### CJ Durkin Apartments

50 Day Street, Fitchburg, MA 01420  
125 Units

**Eligible:** Elderly/Disabled

### Canton Valley Terrace

379-441 Canton Street, Fitchburg,  
MA  
48 Units

**Eligible:** Families

### Daniel Heights

351 Daniels Street  
5-40 Daniel Heights  
56 Units

**Eligible:** Elderly/disabled

### Green Acres Village

10-103 Leyte Road  
5-141 Normandy Road  
34-53 Wanoosnoc Road  
873-919 Water Street

160 Units

**Eligible:** Families

### Wallace Towers

54 Wallace Avenue  
130 units

**Eligible:** Elderly/Disabled

### Leominster Housing Authority

100 Main St #1  
Leominster, MA 01453  
(978) 537-5300

### Allencrest Village

3-21 Crossman Ave  
142-158 & 182 Viscaloid Ave  
Leominster, MA 01453  
978-537-5030  
73 Units

**Eligible:** Families

### Laurie Drive Apartments

33-49 Laurie Drive  
Leominster, MA 01453  
978-537-5030  
31 Units

**Eligible:** Elderly/disabled

### Notre Dame Apartments

10-36 Notre Dame Street  
Leominster, MA 01453  
978-537-5300  
50 Units

**Eligible:** Elderly/disabled

### Sunset Towers

100 Main Street  
Leominster, MA 01453  
978-537-5300  
116 Units

**Eligible:** Elderly/disabled

# Affordable Housing

### Maplewood Valley Apartments

**Address:** 197 Bemis Road  
Fitchburg, MA 01420  
**Phone:** 978-342-1844

### Town & Country Apartments

**Address:** 196 Whalon Street  
Fitchburg, MA 01420  
**Phone:** 978-342-2872

### Leominster Development Corp.

**Address:** 100 Main Street  
Leominster, MA 01453  
**Phone:** 978-537-5300

### Presidential Park Apartments

**Address:** 183 Willard Street  
Leominster, MA 01352  
**Phone:** 978-537-2400

### Riverside Commons

**Address:** 245 River Street  
Fitchburg, MA 01420  
**Phone:** 978-345-2400

### Fitchburg Place

**Address:** 16 Prichard Street  
Fitchburg, MA 01420  
**Phone:** 978-345-1600  
**Eligible:** Elderly/disabled  
**Units:** 96

### Normandian Properties

**Address:** 48-56 Oliver Street  
Fitchburg, MA 01420  
**Phone:** 978-345-7143  
**Eligible:** Rental  
**Units:** 12

### NewVue Communities

**Phone:** 978-400-0164  
**Address:** 470 Main Street  
**Units:** 31 Units  
**Address:** 50-64 Prichard Street  
**Units:** 7 Units  
**Address:** 128 Fairmount Street  
**Units:** 9 units  
**Address:** 42 Clarendon Street  
**Units:** 6 units  
**Address:** 105 Plymouth Street  
**Units:** 12 units  
**Address:** 30 Summer Street  
**Units:** 3 units  
**Address:** 143 Marshall Street  
**Units:** 3 Units

# Affordable Housing

## Watermill Apartments

142 Water Street  
Leominster, MA 01453

**Phone:** 978-840-1420

**Use:** RCAP Project based, subsidy,  
3 and 4 bedroom, 2 bedroom  
handicapped

## Waterway Apartments

97 Water Street  
Leominster, MA 01453

**Phone:** 978-534-0390

**Use:** Family, Elderly, Young,  
disabled, Studios to 3 bedroom

## Antwell Heritage Apartments

One Oak Hill Road  
Fitchburg, MA, 01420

**Phone:** 978-627-4299

**Use:** 55+, Affordable Housing  
within Income Guidelines

## Blossom Court

37 Blossom St  
Fitchburg, MA 01420

**Phone:** 978-345-7143

**Use:** Family

## Fitchburg Green

370 Water Street  
Fitchburg, MA 01420

**Phone:** 978-342-8688

**Use:** Elderly

## Hotel Raymond

35 Day Street  
Fitchburg, MA 01420

**Phone:** 978-345-7143

**Use:** Family

## Joseph's House

279 Daniels Street  
Fitchburg, MA 01420

**Phone:** 978-343-8563

**Use:** Elderly - Young Disabled

## TriTown landing

**Address:** 37 Youngs Road  
Lunenburg, MA 01462

**Phone:** 978-345-6673

## Tara Condominiums

**Address:** 105 Plymouth Street  
Fitchburg, MA 01420

**Phone:** 781-707-9100

**Eligible:** Rental

**Units:** 12

## Hilltop Gardens

**Address:** 47 Princeton Street  
Leominster MA 01453

**Phone:** 978-534-6349

## Leominster Gardens

**Address:** 560 North main Street  
Leominster, MA 01453

**Phone:** 978-537-5645

## Heritage Gardens

**Address:** 58 Heritage Lane  
Leominster, MA 01453

**Phone:** 978-537-8008

# Housing Authorities

## Acton Housing Authority

68 Windsor Ave  
P.O. Box 681  
Acton, MA 01720  
978-263-5339

## Athol Housing Authority

21 Morton Meadows  
P.O. Box 207  
Athol, MA 01331  
978-722-2771

## Ayer Housing Authority

18 Pond Street  
Ayer, MA 01432  
978-365-4150

## Pepperell Housing Authority

4 Foster Street  
Pepperell, MA 01463  
978-433-9882

## Templeton Housing Authority

99 bridge Street  
Baldwinville, MA 01436  
978-939-2374

## Westminster Housing Authority

P.O. Box 456  
Westminster, MA 01473-0816  
978-297-2280

## Gardner Housing Authority

116 Church Street  
Gardner, MA 01440  
978-632-6627

## Lancaster Housing Authority

449 Main Street  
P.O. Box 507  
South Lancaster, MA 01561  
978-365-3923

## Worcester Housing Authority

40 Belmont Street  
Worcester, MA 01605  
508-798-4500



## Local Services

### Montachusett Opportunity Council Community and Housing Services

133 Prichard Street,  
Fitchburg, MA 01420

**Phone:** 978-343-5706

**Overview:** Borrower recovery  
**Prevention:** Assists owners facing foreclosure to stabilize housing through a variety of resources including finding other housing  
**Eligible:** Homeowners facing foreclosure

### Fitchburg Veterans Services, LUK

14 Wallace Ave, 2nd Floor,  
Fitchburg, MA 01420

**Phone:** (978) 829-1798

**Overview:** Veteran/dependent of wartime veteran; can help pay for shelter

**Eligible:** Fitchburg resident veterans

### Salvation Army Shelter

**Phone:** (978) 342-3300

**Overview:** Accepts adults with substance abuse issues

**Eligible:** Individuals or families that meet the US Department of Housing and Urban Development criteria for homelessness are eligible for assistance from Salvation Army shelters.

### LUK, Inc.

545 Westminster Street,  
Fitchburg, MA 01420

**Phone:** (800) 579-0000

**Overview:** Programs for homeless or at risk of homelessness include 24/7 emergency shelter for youth under age 18; programs for youth age 16-21, transition support including placement, stabilization, case management, and crisis management

**Eligible:** At-risk children, adults, and families

### RCAP Solutions Inc.

205 School Street,  
Gardner, MA

**Phone:** 800-488-1969 EXT. 6770

**Overview:** Administers state programs including Section 8 Housing Voucher Program, Massachusetts Rental Voucher Program, Rental Assistance and Rehabilitation, Project based Section 8 Rental Assistance, Rental Assistance for Special Populations

**Eligible:** Elderly, disabled, and families in Athol, Bolton, Groton, Hubbardston, Northbridge, Townsend, Webster and Worcester. Applicants are selected from a waiting list in accordance with eligibility requirements. Eligibility is based on total annual gross income and family size and applicants must meet the eligibility guidelines established by HUD



## Affordable Housing

### Meadowbrook Village

115A Crestview Lane  
Fitchburg, MA 01420

**Phone:** 978-345-7200

**Use:** Family-Senior-Individuals, 1-3 bedrooms, Wait list

### Mount Vernon Housing

24 Mont Vernon Street  
Fitchburg, MA 01420

**Phone:** 978-860-1121

**Use:** Community HealthlinkInc, Subsidized low rent for the disabled

### The Sundial

29 Merriam Parkway  
Fitchburg, MA 01420

**Phone:** 978-345-1559

**Use:** 62+, Studio and one bedroom

### Binnall House

125 Connors Street  
Gardner, MA 01440

**Phone:** 978-632-9656

**Use:** 62+, under 62 Disabled

### Catherine Street

35 Catherine Street  
Gardner, MA 01440

**Phone:** 978-630-1565

**Use:** Disabled

### Atwood Acres

66 Dudley Road  
Townsend, MA 01469

**Phone:** 978-597-6992

**Use:** Elderly, Mobility Impaired

### Colonial Apartments

19 City Hall Avenue  
Gardner, MA 01440

**Phone:** 978-632-4224

**Use:** Elderly-Disabled, Affordable Housing within income guidelines

### Olde English Village

152 Manca Drive  
Gardner, MA 01440

**Phone:** 978-632-6360

**Use:** 1-4 bedroom, elderly, family, handicap accessible

### Abby's House

52 High Street  
Worcester, MA 01609

**Phone:** 508-756-5486

**Use:** Woman Single room with shared space for rent

### Silver leaf Apartments

75A Terrace Drive  
Leominster, MA 01453

**Phone:** 978-537-6610

**Use:** Family, handicapped, Individuals

### Riverside Village

24 State Street  
Leominster, MA 01453

**Phone:** 978-537-6610

**Use:** Accepts vouchers, project based section 8, long waiting list, 4 handicapped units, elderly and family

# Shelters (Individual & Family)

## Pearl St. Shelter

**Address:** 70 Pearl Street,  
Framingham, MA, 01702

**Phone:** 508-620-2868

**Capacity:** 12 Families

**Services:** Food pantry, referral for services, transportation, and storage

**Restrictions:** sobriety, no domestic abuse, Sundays-Thursday 10PM curfew, Friday and Saturday 11PM curfew

**Referral:** EA eligible, must go to DTA first for shelter assistance

## Pathways Family Shelter (SMOC)

**Address:** 248 Edgell Road,  
Framingham, MA 01702

**Phone:** 508-879-5047

**Capacity:** 13

**Services:** Advocacy, counseling, community kitchen, food 3 meals/day, limited transportation, storage facilities

**Restrictions:** Sobriety in shelter, Friday and Saturday 11pm curfew

**Referral:** EA eligible, self, Must go to DTA first for shelter assistance

## Ives Street Shelter

**Address:** 21 Ives Street, Worcester, MA, 01603

**Phone:** 508-799-8819

**Capacity:** 9 Rooms, (up to 22 individuals)

**Services:** Advocacy, counseling by referral, community kitchens, clothing if available, Spanish, day program

**Referral:** EA eligible

## Friendly House

**Address:** 87 Elm Street, Worcester, MA, 01609

**Phone:** 508-792-1799

**Capacity:** 13 beds (men and women)

**Services:** Advocacy, food 3 meals, clothing bank, Spanish, nurse visits weekly, referral for counseling, handicap access

**Restrictions:** Sobriety

**Referral:** EA eligible, Self for community beds

## Youville House

**Address:** 133 Granite Street,  
Worcester, MA 01604

**Phone:** 508-753-3084

**Capacity:** 12 families

**Services:** Family Shelter DHCD referred, advocacy

**Restrictions:** Sobriety on premises

**Referral:** EA eligible

# Local Services

## United Neighbors of Fitchburg/Cleghorn Neighborhood Center

18 Fairmont Street,  
Fitchburg, MA 01420

**Phone:** (978)342-2069

**Overview:** Emergency rental assistance, income guidelines apply; Youth Center programs - after school programs, teen night, leadership groups, career skills development; empowerment services; self-sufficiency programs, case management, legal services, homeless and domestic violence services/referrals

**Eligible:** youth and adults at risk of joblessness, drop-out, homelessness

## North Central Massachusetts Housing Authorities

100 Main Street,  
Leominster, MA 01453

**Phone:** 978-537-5300

**Overview:** Collection of regional housing authorities. Provides background information, contacts, and services for landlords and residents.

**Eligible:** Approved by application low-income families

## Seven Hills North Central Family Support Center

1460 John Fitch Highway, Fitchburg, MA 01420

**Phone:** 978-632-4322

**Overview:** Information and referrals, family support specialists for case management, family trainings, parent networking, community connections and resources, comprehensive education and training library

**Eligibility:** Available for individuals and family members with disabilities

## Central Massachusetts Housing Alliance

6 Institute Road,  
Worcester, MA 01609

**Phone:** 508-752-5519

**Overview:** Advocacy, Elder housing support and maintenance, Housing Assistance through prevention, stabilization, search assistance; financial support, housing counseling; self-sufficiency

**Eligible:** Based on many different factors depending on desired program, must go through application process.



# HOUSING SUPPORT GUIDE

## *Shelters (Individual & Family)*

### **Central Massachusetts Shelter for Homeless Veterans**

69 Grove Street, Worcester

**Phone:** (508) 791-5348

**Overview:** Housing (transitional and permanent) for homeless veterans or those at risk of being homeless, advocacy for veterans issues, job skills and employment training, and healthcare support

**Eligible:** Veterans of all eras, regardless of sex

### **Department of Transitional Assistance**

473 Main Street,  
Fitchburg, MA 01420

**Phone:** (978) 665-8700

**Overview:** Shelter/emergency housing services for families with children & pregnant women

**Eligibility:** Income guidelines apply – Must be US citizen or eligible noncitizen – Social Security # needed

### **Domestic Violence Services/YWCA**

14 Monument Square # 400,  
Leominster, MA 01453

**Phone:** Hotline (508) 755-9030,  
Office (978) 345-1008

**Overview:** Emergency shelter for women and men fleeing domestic violence

**Eligible:** Survivors and their children whose lives are affected by interpersonal violence.

### **Our Father's House**

**Address:** 55 Lunenburg Street,  
P.O. Box 7251, Fitchburg, MA 01420

**Phone:** 978-345-3050

**Capacity:** 20 men (case by case), 8 women (transitional)

**Length of Stay:** Up to 6 Months

**Services:** Spanish, Advocacy, 3 meals/day, counseling and medical care by referral

**Restrictions:** Over 18, 24 hours

**Referral:** Self + agencies

### **Elizabeth House**

**Address:** 76 Mechanic Street  
Fitchburg, MA 01420

**Phone:** 978-343-5720

**Services:** Transitional housing to homeless women in recovery, case management

**Restrictions:** Homeless women, sober program with at least 30 days of sobriety, source of income

# Shelters (Individual & Family)

### **Greater Worcester Housing Connection**

**Address:** 25 Queen Street,  
Worcester, MA 01610

**Phone:** 508-757-0103

**Capacity:** 100 (men and women)

**Length of Stay:** Unlimited

**Services:** Advocacy, counseling, 3 meals/day, clothing, handicapped accessible, nurse dept, doctor 2 times/ week, day programs, limited transportation, limited storage

**Restrictions:** Over 18

**Referral:** Self

### **Montachusett Interfaith Hospitality Network**

([www.mihnetwork.com](http://www.mihnetwork.com))

**Address:** 758 Main Street,  
Leominster, MA 01453

**Phone:** 978-466-1704

**Rooms:** 5

**Capacity:** 20 people

**Services:** Comprehensive case manage, guests must work toward self-sufficiency

**Programs:** Savings, nutrition, work readiness, day center, limited transportation

**Restrictions:** No active alcohol or drug abuse, not history of violent or sex offender behavior

### **Roland's Shelter**

**Address:** 57 Mechanic Street,  
Marlboro, MA 01752,

**Phone:** 508-481-7847

**Capacity:** 18 men

**Length of Stay:** 60-90 days

**Services:** Advocacy, counseling (not on site), kitchen facilities for breakfast and dinner, dinner 3 times a week downtown, clothing referrals

**Restrictions:** Sobriety, must have good supply of medication, 10 pm curfew

**Referral:** SMOC Framingham

### **South Middlesex Opportunity Council**

**Address:** 7 Bishop Street,  
Framingham, MA 01702

**Phone:** 508-620-2645

**Capacity:** 30 Scattered sites

**Services:** Spanish, advocacy, counseling, referrals

**Restrictions:** waiting list

**Referral:** Must go to DTA first for shelters