

Reporting a Fair Housing Complaint

Filing Your Housing Discrimination Complaint Online

Federal law prohibits housing discrimination based on your race, color, national origin, religion, sex, familial status, or disability. If you have been trying to buy or rent a home or apartment and you believe your civil rights have been violated, you can file your fair housing complaint online by going to clicking this link and clicking on the ***Housing Discrimination Complaint*** button on that web page.

http://portal.hud.gov/hudportal/HUD?src=/topics/housing_discrimination

and clicking on the ***Housing Discrimination Complaint*** button on the web page above. Your housing discrimination complaint will be reviewed by a fair housing specialist to determine if it alleges acts that might violate the Fair Housing Act. The specialist will contact you for any additional information needed to complete this review. If your complaint involves a possible violation of the Fair Housing Act, the specialist will assist you in filing an official housing discrimination complaint.

The Multifamily Housing Complaint Line is a service provided by HUD's [**Multifamily Housing Clearinghouse \(MFHC\)**](#) that enables residents of HUD-insured and -assisted properties and other community members to report complaints with a property's management concerning matters such as poor maintenance, dangers to health and safety, mismanagement, and fraud. It can be accessed by dialing 1-800-MULTI-70 (1-800-685-8470).

If you have a Housing Choice Voucher complaint, please contact the PIH Customer Service Center through our toll-free number at **(800) 955-2232** from 9:00 a.m. to 5:00 p.m., Eastern Standard Time (EST) daily Monday through Friday, except for Federal holidays. You may also send an email directly to the Public Housing's Customer Service email address: pihrc@firstpic.org.

If you are alleging a violation of HUD program regulations that prohibit discrimination on the basis of actual or perceived sexual orientation, gender identity and marital status, please visit hud.gov/lgbthousingdiscrimination.

If you have questions, concerns or would like to speak to someone by phone and live in Massachusetts, you can call the number listed below:

HUD Regional Office-Boston: (800) 827-5005

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