

Application for FPL Outreach Delivery



Outreach Delivery Program

www.fitchburgpubliclibrary.org

(Temporary Location)

166 Boulder Drive, Suite 108
Fitchburg, MA 978-829-1780
fplref@cwmares.org



Name (First and Last): _____

Address: _____

Phone: _____

Email (optional): _____

Library Card #: _____

Do you live within the City of Fitchburg? ☐ Yes ☐ No

Special delivery instructions: _____

Reading preferences (genres, authors, etc.): _____

By initialing here, you consent to have FPL track your reading history in order to best provide home delivery service: (optional) _____

Signature: _____



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Fitchburg Public Library



166 Boulder Dr. Fitchburg, MA 01420



Outreach Delivery for Fitchburg Residents



The Fitchburg Public Library is pleased to offer a new service to help patrons in our community who would like to borrow items, but are not able to get to the library due to health or transportation issues.

If you are interested in this service, please fill out the Outreach Delivery Service Application Form (located on the back of this brochure), and mail it to:

Fitchburg Public Library
166 Boulder Drive, Suite 108
Fitchburg, MA 01420

The form is also available to fill out electronically on our website at www.fitchburgpubliclibrary.org, under Services → Outreach Delivery.

What is Outreach Delivery?

The Outreach Delivery service allows patrons to have materials selected and delivered on a monthly basis.

Outreach delivery recipients must be home or have a household member available to receive the delivery at the scheduled date/time.

Library items will be delivered by a staff member or volunteer and left outside the door.

Staff members and volunteers are not allowed to enter the home, but the staff member will ensure items are collected by a household member before leaving.

If no one is home, the items will not be left and the delivery will need to be rescheduled.

Who is eligible?

Outreach Delivery is available to Fitchburg residents who have health or transportation issues that keep them from the library. You must also have an active library card. If you need one or aren't sure of the account number, we can help you.

What types of materials can be borrowed?

Items owned by the Fitchburg Public Library, including:

- Books, large and regular print
- Audio Books (on CD)
- Magazines
- Movies on DVD/Blu-ray
- Music CDs

Ideally, materials will be delivered and retrieved on the same day.

We can select items for you by title or author, or if you prefer, library staff will select a variety of materials based on your reading interests and preferences.

When can I expect delivery to my home?

Delivery is generally made once per month. Once your application has been received, library staff will contact you to let you know the status of your application, and when to expect your first delivery.