



City of Fitchburg
Department of Human Resources
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Notice Under the Americans with Disabilities Act and Grievance Procedure

The City of Fitchburg does not discriminate on the basis of disability in its programs, services, activities and employment practices.

The City seeks to provide appropriate aids and services to qualified persons with disabilities so they can participate equally in the services, programs, and activities of the City. Requests should be made to the **ADA Coordinator**, Amy LeBlanc at Disability@Fitchburgma.gov, 978-829-1893, as soon as possible, but no later than 2 business days prior to the need for the accommodation.

A Grievance Procedure is available to resolve complaints. Complaints concerning discrimination on the basis of disability by the City of Fitchburg may be sent to ADA Coordinator. The ADA Coordinator will contact the complainant within 15 calendar days after receipt of the complaint to discuss the complaint and will respond in writing within 15 days of the discussion.

Upon request, this notice is available in alternative formats such as large print.

Title II- Public Services

State and local governments may not discriminate against qualified individuals with disabilities. New construction and alterations to existing facilities must be accessible. Existing facilities must meet program accessibility requirements consistent with Section 504 of the Rehabilitation Act of 1973.